

# Taking Minutes of Meetings: Set the Agenda; Identify What to Note; Write Accurate Minutes (Sunday Times Creating Success)

Joanna Gutmann



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Minutes are vital to the success of meetings. Attendees rely on them for information they may have missed, and they serve as an essential communications tool for non-participants. In addition, the action points highlighted in minutes act as a timely reminder for the whole organization. Taking minutes involves listening skills as well as the ability to absorb information and summarize it simultaneously. The minute-taker is one of the most important and powerful people in a meeting. Although the tasks can be daunting, it is an opportunity to develop knowledge, broaden horizons and build credibility within the organization.

*Taking Minutes of Meetings* is an accessible reference guide following the whole meeting cycle. Starting with organizing a meeting, it goes on to give reliable, hands-on advice about the sections of a meeting; the agenda; personal preparation; taking notes; accuracy; structuring notes; writing up the minutes and recording decisions and actions. It is aimed at anyone new to taking minutes and professionals looking to brush up their technique.

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