Governance and Information Technology: From Electronic Government to Information Government

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Developments in information and communication technology and networked computing over the past two decades have given rise to the notion of electronic government, most commonly used to refer to the delivery of public services over the Internet. This volume argues for a shift from the narrow focus of "electronic government" on technology and transactions to the broader perspective of information government--the information flows within the public sector, between the public sector and citizens, and among citizens--as a way to understand the changing nature of governing and governance in an information society. The chapters discuss the interplay between recent technological developments and evolving information flows, and the implications of different information flows for efficiency, political mobilization, and democratic accountability. The chapters are accompanied by short case studies from around the world, which cover such topics as electronic government efforts in Singapore and Switzerland, the U.S Environmental Protection Agency's effort to solicit input on planned regulations over the Internet, and online activism "cyberprotesting" globalization.ContributorsRobert D. Behn, Maria Christina Binz-Scharf, Herbert Burkert, Lorenzo Cantoni, Cary Coglianese, Martin J. Eppler, Jane E. Fountain, Monique Girard, Åke Grönlund, Matthew Hindman, Edwin Lau, David Lazer, Viktor Mayer-Schönberger, Ines Mergel, Gopal Raman, David Stark, Sandor Vegh, Darrell M. West Viktor Mayer-Schönberger is Associate Professor of Public Policy at the John F. Kennedy School of Government at Harvard University and chairs the Rueschlikon Conferences on Information Policy. David Lazer is Associate Professor of Public Policy at the John F. Kennedy School of Government and Director and founder of the Program on Networked Governance at Harvard University. He is the editor of DNA and the Criminal Justice System: The Technology of Justice (MIT Press, 2004).

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